

Global Employee Assistance Programme (GEAP)

Professional support for your people Anytime, anywhere, and always confidential

Morneau Shepell is the **world's largest employee assistance programme (EAP) provider**, supporting employees and their families around the world so that they can manage work, health, and life challenges.

Our EAP is a **confidential** support service that offers timely, professional assistance to help employees and their dependents resolve everyday and complex issues so that they can improve their lives. Assistance from the EAP is 24/7 and available through phone, web, and mobile app, making it easy to access support anytime and anywhere. Healthy and happy employees are more engaged, productive, and resilient.

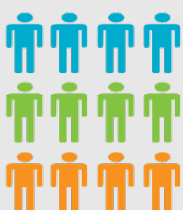
What makes us leaders in EAP?

- 24/7/365 live answer intake and assessment, and online support
- High-touch, global, regional, and local account management and programme promotion
- Designed to provide local, in-country expert support, consultation and referrals in most countries around the world
- Short-term, solution-focused counselling and consulting services
- Master's Level (or equivalent) and local EAP counsellors providing in-person, telephonic, and e-counselling worldwide
- Cultural sensitivity and flexibility in implementation and EAP delivery
- Multiple award winning innovations in EAP services and delivery
- EAP support on the go through our **My EAP** app

Industry recognitions and awards:

- EPA: Best Delivery of or Innovation in Critical Incident Response Services (2016)
- eHealthcare Leadership (2016, 2015, 2014)
- Council on Accreditation: Innovative Practices (2015, 2013)
- EAEF: Innovation of the Year (2013, 2012)

£1 invested in EAP can provide a ROI of £8.70



We support over 20 million employees globally



We provide EAP services in over 104 countries

Let us help

The programme is designed to support your employees and their family members with any work, health or life concerns.

- Dealing with stress, anxiety and depression
- Finding solutions for work-related issues
- Addressing alcohol and drug misuse
- Accessing crisis and trauma support
- Identifying and coping with culture shock
- Improving communication
- Strengthening relationships
- Resolving personal and emotional difficulties
- Addressing marital and relationship difficulties
- Understanding grief and bereavement
- Working towards life goals
- Coping with isolation and loneliness
- Adapting across cultures

Confidentiality

We are bound by the highest international standards of confidentiality and privacy for the protection of our clients. Information relating to an individual's access and use of the EAP is strictly confidential, and services are offered away from the workplace.

What can the EAP do for your people and organisation?

62%

Of EAP users reported improvement in productivity at work

8.7 : 1 ROI

Organisations have an average £8.70 return for every pound invested in their EAP

66%

Of EAP users reported an improvement in their mental health

55%

Of EAP users reported less time off work and better concentration at work

Let us help

Discover how our unique approach can improve your workforce engagement and productivity.

Download My EAP app at your device app store scan the QR code.



Contact us today



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